Constraints Facing Garment Industrial Sector Operating within the Qualified Industrial Zones in Jordan

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Abstract: The main objective of the present study is to identify the main problems and constraints facing garment industry operating within qualified industrial zones in Jordan. Special emphasize is related to recognition of the level of basic infrastructure services affecting garment industry operating within qualified industrial zones. In addition, to analyzing the impact of the Egypt's signing the qualified industrial zones Agreement on the competitiveness of garment sector in Jordan. The study also tries to evaluate the effect of Encouragement Investment laws on garment sector operating within qualified industrial zones. To achieve the above mentioned objectives, the researchers designed a self administred questionnaire which was distributed to executives working at garment factories operating within qualified industrial zones. Later on, an analysis was conducted through different statistical methods to test the hypothesis of the study such as One Test Sample Method and Standard Deviation. The study reveals that level of basic services infrastructure, customs and clearance procedures, double standards procedures, and Egypt's signing the agreement of qualified industrial zones are all a problems facing garment industrial sector operating within qualified industrial zones in Jordan. Finally the study recommends effective tools to solve the problems facing the garment sector manufacturing in qualified industrial zones in Jordan.

Keywords: Garment industry, QIZ, constraints, and Jordan.

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Introduction

The preferential treatment of the Jordanian products in the American market dated back to 1960s of the last century, when the United States considered Jordan as a free trade, and enjoy MFN arrangements within the previous General Agreement on Tariffs and Trade (GATT). The Jordanian products exported to USA stand on the list of the least tariff imposed on imports, without requesting a similar treatment for American products exported to Jordan, which prompted the United States to grant preferential treatment to Jordan through the Generalized System of Preferences during the 1970s, and allowing more than (4120) article to enter American territory without any customs tariff, or at the lowest tariffs in the category of the tariff schedules of the United States of America, and this incentive remained up to now.

To enhance the level of trade between the two countries, through establishing a tariff reductions and the granting of other incentives associated with it, the Qualified Industrial Zones (QIZ) has been included, it contain many of the commercial advantages that contributes increasing the levels of commercial exchange between the two countries, as well as to improvement the business environment in the Jordanian encouraging investment, attracting manufacturing techniques and production, and

stimulate joint ventures in industry, services and electronic trade.

QIZ are areas granted by Jordanian and American governments a special status so that exporting of goods produced in these zones to the United States without paying customs duties or taxes, without a request for similar benefits, as well as, there are no quotas on goods produced in Jordan and exported to the United States of America.

Qualified Industrial Zones in the Hashemite Kingdom of Jordan allow distinct importance to invest in it, where investors in these areas granted incentives when exporting their products to the United States free of all customs, duties or ceilings of quotas (Quota). Moreover, they are exempted by 100% from income and social services taxes.

A product is qualified under this agreement by one of the following methods: (US Customs Service – General Notice).

Method 1:

- 11.7% content must be added by the Jordanian manufacturer in the QIZ (1/3 of the 35%).
- 8% content must be added by the Israeli manufacturer (7% for high-tech products).
- The remainder of the 35% can come from the QIZ, Israel, Gaza Strip, West Bank, or the U.S. (with a

maximum of 15% from the U.S.) For this method only direct cost is applied to the calculation of content.

Method 2:

Jordanian and Israeli manufacturers must each contribute at least 20% of the total cost of production of the QIZ product. For this method, both direct and indirect cost is applied to the calculation of the content.

Method 3:

A- Mawred Industrial park

Mixing and matching of the two above alternatives. A situation where one side contributes to the content and the other side contributes to the total cost of production.

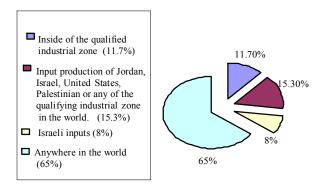


Figure 1. Proportion of the source of value added products provided in QIZ.

The Hassan Industrial Estate in Irbid was selected on 16 October 1997 to be the first and most qualified industrial zone in Jordan. Currently, there are a total of (13) qualifying industrial zone located throughout Jordan, three located in publicly run industrial estates, and ten privately owned as shown in the Table 1.

The garment sector operating within the Qualified Industrial Zones has been developed steadily during the period (1999-2006). I 1999 the private enterprises was operating three plants only. The value of their investments was (20) million \$, whereas the number in 2006 was (53) firms, with a total investments of (364) million \$.(Ministry of Industry and Trade, 2006).

Exports values of the Qualified Industrial Zones increased remarkably during the previous years, amounted to (1.5) billion \$ in 2006 compared with (850.7) million \$ in the year 2004, (520.4) million \$ in the year 2003, and (27.7) million \$ in the year 2000.

The garment sector in Jordan is considered as a Labor Intensive one, where data shows that more than (52429) workers working in the garment and textile sector, divided as follows: (Ministry of labor, March, 2007).

- Local employment with a total number of (15819) contributing 31% of total workforce of this sector.
- Foreign labor with a total number of (36610) contributing of 69% of total workforce of this sector.

The cost of labor in the industrial sector is regarded as one of the most important elements in the competitive advantage in attracting foreign investments, where as the cost of labor force is less than their counterparts in many countries of the world. They constitute about 5% of the cost of labor in Japan, 7% of the cost of labor in the United States, 8% of the labor cost in U.K., 11% of the cost of labor in Israel, and are close to the labor cost in China and India. (HALIM SALFITI, 2007).

Under Qualification

Name	Location	Responsibility	Status	Total Area m2
Al- Hassan Industrial Estate	Irbed	Institute of Industrial Estates	Operated	1,005,00
Al- Hussein Bin Abdullah II Industrial Estate	Karak	Institute of Industrial Estates	Operated	580000
Al- Aqaba Industrial Estate	Aqaba	Institute of Industrial Estates	Under Construction	*
Al- Tajamouat Industrial park	Sahaab	Private Sector	Operated	300000
Al- Dulayl Industrial park	Dulayl	Private Sector	Operated	345000
Gateway park	Jordan Valley	Private Sector	Under Construction	50000
Al- Qastal Industrial park	Qastal	Private Sector	Operated	4000
Al- Mushata Qualified Industrial Complex	Qunitera	Private Sector	Under Construction	4000
Al- Zey park	Rusifa	Private Sector	Operated	2000
Cyber City Park	Science and Technology university	Private Sector	Operated	4000
Hill wood	Hashemite university	Private Sector	Under Construction	150,000
Al- Hallabat Industrial park	Dulayl	Private Sector	Under Qualification	*

Table 1. Main Indicators of QIZ.

Private Sector

Muwaqar

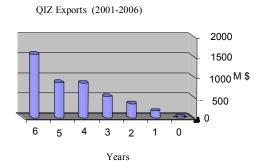
Year		Exports	Employment	Investment	
	Value (USM\$)	Annual Growth (%)	Total Employment	Value (USM\$)	Annual Growth (%)
2000	27.7	-	-	42.7	-
2001	166.8	502.3	17472	135.4	216.6
2002	340.9	104.4	24243	153.4	13.2
2003	520.4	52.6	28639	174.7	13.9
2004	855.9	64.5	44797	206.8	18.4
2005	872.1	3.0	47366	439.4	112.4
2006	1.560.0	76.5	52429	473.3	7.7

Table 2. Exports, employment and investment in QIZ (2000-2006).

Sources: - Ministry of Industry and Trade, QIZ Unit.

- Ministry of Labor, Monthly Report, March, 2007.

Table 2 shows the development of exports, size of employment and size of investment in these areas:



• The QIZ commodity structure of exported goods:

Table 3. Value of different goods produced in QIZ.

Products	2006 Million \$	(%)
Textile	1,560,000	97.2%
Engineering	20,280	1.3%
Veterinary Medicines and Agricultural Fertilizers.	18.330	1.2%
Construction	2.990	0.3%
Food	1.950	0.1%
Plastic and Chemicals	1,820	0.1%
Total	1,605,370	100%

Source: Jordan Investment Board, Annual Report, different issues.

The textile (clothing) is considered as the most important commodities exported within the Qualified Industrial Zones, as they hit during the year 2006 (1,560,000) million \$, contributing (97.2%) of the total exports of Qualified Industrial Zones followed in importance by both engineering and veterinary medicines and agricultural fertilizers.

The value added of garments sector plays a vital role in the Jordanian economy, and studies shows that the value added of this sector is estimated between 16% to 20% (Jordan Times, 1997). It is possible to increase this percentage gradually if the concept was adopted to promote forward and backward integration to this industry, which includes support industries of many raw materials like factories of fasteners buttons, thread, zips ..etc. And the ability to establish an

international fashion design center which helps to the access of the Jordanian garment sector more effectively in the global fashion market.

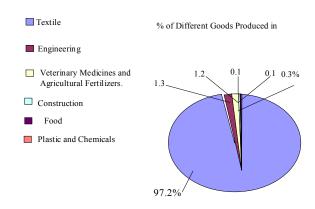


Figure 2. Percentage of different goods produced in (QIZ).

The competitiveness in this sector almost ranging between the various States, Egypt signing the Qualified Industrial Zones Agreement set garment sector in Jordan at the crossroads, especially that the facilities given by Egyptian is very significant in terms of (Salfiti, Halim, 2006):

- 1. Low wages and high qualified manpower.
- 2. Low cost of abundant water.
- 3. Low cost of electricity and lands.
- 4. Availability of the raw material (cotton) which is of high quality.

Jordan managed to overcome this competition through applying the Free Trade Agreement (FTA) schedule without any Israeli inputs, and getting benefit from competitive advantages to exports to the United States*. Despite the fact that many foreign investors would prefer to remain in Jordan which has gone a long way in this field, in addition to laws and regulations which support them, open banking system which support these industries, however, and lack of fear do not mean not to concern. Egypt is a strong industrial country and has many components of vertical integration for garment industry.

84

^{*}With reference to the proportion of Israeli input in Jordan is estimated at 8% compared with 11.7% in the Egyptian qualified Zones.

which must lead us as Jordanians to assess where we are and to consider how to further stimulate this sector for survival and expansion in Jordan within a clearly defined strategy compared to other leading countries such as USA.

Review of Empirical Works

- "Economic effects of the qualified industrial zones in Jordan," Alexandria businessmen Association, December 2004. The study emerged that the positive effects lies in:
- 1. Significant increase in the value of exports.
- 2. Increasing the volume of investments, whether local or foreign companies investments.
- 3. Providing thousands of employment opportunity.
- 4. Increasing the employment of women work force as industries in these regions is in need to qualifications and efficiency of the women, resulted in generating employment opportunities for women who was unemployed before.
- Creating an interaction relations in the labor market, where the average of every five jobs in the industrial areas result in jobs outside those zones.

The study also pointed out the negative effects of this experience which lies in:

- 1. Focusing on production of textiles industry significantly.
- 2. High proportion of foreign workers and about their possession of distinguished professional positions, thus depriving local employment to acquire expertise and high administrative posts.
- 3. Not attracting Arab capital for political considerations.
- "The ill-treatment of foreign labor working in qualified industrial zones", The New York Times Report, 2006. The report pointed out that some foreign workers are starving and working in difficult conditions, including of working for twenty hours a day, and non-payment of their salaries for several months, and even imprisonment if they complained to authorities. The report also pointed to the complaints of some foreign workers who work in a Jordanian factories producing bridal marks like "Wall Mareth" and "Target" and other retail American factories, of grim working conditions in factories include, 20 hours of work per day and nonpayment of their salaries for several months and beaten by supervisors and even imprisonment if they complained to the authorities». The report also pointed out that some textile manufacturers in Jordan and some sub-contractors who provide them foreign workers engaged in smuggling people. Some workers from Bangladesh said they have paid

1000- 3000 \$ in order to work in Jordan, but when they arrived they confiscated their passports and freezing their movement and ability to leave and gave theme less than what has been agreed upon and much lower than the minimum worker wages in Jordan

 "Jordan's Qualified Industrial Zones: A Qualified Success?," Joseph Patrick Gaffney, Middle Eastern Political Economy, 2005.

The paper assesses the political and economic repercussions of the OIZs and the future challenges to the QIZ, from competition in Egypt to the new Jordan-US Free Trade Agreement. The paper also pointed out the rhetoric of the government and its responses to the concerns of critics and what this tells us about the effects of the QIZs within Jordanian political discourse. Finally, and concluded with lessons learned through the case of the QIZs in Jordan. The study shows that the OIZs have been successful, although not exactly in the way that the original framers of the agreement expected. The zones have been able to bring increased attention to the Jordanian economy, and the country has opened its doors and gained valuable experience in attracting foreign direct investment through trade missions, attending trade fairs and streamlining incorporation procedures.

Problem of the Study

The problem of the study lies in the following two questions:

- 1. Are there any problems and obstacles facing the garment industry operating within the QIZ in Jordan?
- 2. Is there any impact of the application of the Egyptian QIZ on the competitiveness of the Jordanian garment sector operating within the qualified industrial zones?

4. Objective of the Study

The study aims at identifying the reality of the problems and constraints of the garment industry operating within the QIZ in Jordan. The importance of this study also lies in adopting of the diagnostic, therapeutic and preventive on it, so that the public and private sector could take appropriate decisions.

Hence we can set goals of the current study as follows:

- 1. Identifying the problems and impediments facing the garment sector manufactured in QIZ.
- 2. Recognition of the reality of basic services and infrastructure in influencing the garment sector manufactured in QIZ.
- 3. Geting to know the real encouragement investment laws and its role in supporting the garment sector manufactured in the QIZ.

- 4. Identifying the impact of Egypt's signing of the Qualified Industrial Zones on the competitiveness of garment sector in Jordan.
- 5. Makeing some recommendations to solve the problems facing the garment sector manufactured in OIZ in Jordan.

Hypothesis of the Study

To answer the questions of the study, the present study have the following null hypothesis:

- H 1: Low level of basic services and infrastructure are a problem and an impediment to the garment industrial sector operating within the QIZ in Jordan.
- H 2: The customs and clearance at the airport, visa and exemption requirements of the projects is a problem and an impediment to the garment industrial sector operating within the QIZ in Jordan.
- H 3: Double standards and privileges granted to investors in each of the QIZs and Free Zones are a problem and an impediment to the garment industrial sector operating within the QIZ in Jordan.
- H 4: Egypt's signing agreement of the QIZs will have a negative impact and consequent on the competitiveness of the garment industrial sector operating within the QIZ in Jordan.

Research Methodology

To achieve the objective of the present study, the researchers adopted the descriptive statistical methods to test the research hypothesis through using statistical computer programs such as Frequencies, parentages, mean, mode and standard errors. Which enables the researchers to identify the main constraints of garment industrial sector operating within QIZ in Jordan.

Research Instrument

The researchers designed a self administered questionnaire through which the research objectives can be achieved. Then it was distributed to a selected sample personally to executive managers of the factories, and was recollected later on. The researchers distributed (32) questionnaire is and recollected (30) questionnaire which were valid for statistical analysis, representing response rate of (93.75%) of the total questionnaire distributed to executives working at factories of garment operating within QIZ in Jordan. The questionnaires include two main parts:

Part 1: Summarizes the demographic information about the factory such as year of establishment, experience and type of the product produced.

Part 2: Contains the questions related to the problems and constraints of garment industrial sector operating within QIZ in Jordan which totaled (27) statements divided in to four major sections as following:

- Availability of basic services and infrastructure facilities such as, water and electricity (1-8).
- Customs clearance procedures at the airport, visas and exemption requirements for the projects (9-20).
- Incentives granted to investors operating within Qualified Industrial Zones in Jordan (21-24).
- Impact of signing (Egypt's-Israeli QIZ Agreement on Garment Industry) in Jordan (25-27).

Each statement has been measured by Likert scale which is dimensional in nature:

Answer	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Weight	5	4	3	2	1

The researchers tested the reliability of the questions of the questionnaire where the Grenaches Alpha is (80.3%) which is acceptable statistically.

Reliability Statistics

Gronpachs Alpha	N. of Terms
.803	27

In addition to the questionnaire, the researchers conducted some specific personal interviews with top official executives of the Ministry of industry and trade, Ministry of Planning, and QIZ managers to get first hand data regards the problem.

Study Population

The population of the present study consisted of all factories working in garment sector in QIZ in Jordan who's total around (52) factories. As mentioned earlier, the researchers distributed (32) questionnaires to executive manager and recollected (30) questionnaires which represents (93.75%) responses rate.

Results and Discussion

After testing the hypothesis, the following results has been found:

• H 1: low level of basic services and infrastructure are a problem and an impediment to the garment industrial sector operating within the QIZ in Jordan. The above mentioned hypothesis was tested through analyzing the questions related to this hypothesis which is from (1-8) in which the mean of the sample is (28.79) which is greater than the test value by (4.79). This indicates that the difference is significant according to the testing hypothesis rule where the confidence interval 95% (a = 0.05), which means that the hypothesis is accepted and low level of basic services and infrastructure are a

problem and an impediment to the garment industrial sector operating within the QIZ in Jordan.

Qu. No.	Statement	Mean	Std. Deviation
Q1	The logistical movement of exports and imports of containers suffering from high cost and delay.	3.75	.705
Q2	A security committee at the Erez Sheikh Hussein inspects goods exported indiscriminately	3.59	.614
Q3	Inability to treatment the wastewater resulting from the production of clothing	3.06	.893
Q4	The high cost imposed by the official authorities for the disposal of waste water resulting from processing operations	3.48	.958
Q5	The high fees of extracted water from artesian wells used for industry amounted to 250 fills per cubic meter	3.90	.703
Q6	A Jordanian electricity company inflated high prices for insurance and transformers and wiring necessary to connect them with the electricity network	3.76	.900
Q7	The Jordan Industrial Estates Cooperation imposed fees for the delivery of electricity service without any conversely services	3.25	.974
Q8	Classification of housing workers in the category of trade, which means a highest tariff among groups with regard to the price of electricity, even though the location of these homes within industrial zones	4.01	.724
Q9	The ineffectiveness of customs clearance at the airport	4.09	.971
Q10	Overdue of customs clearance process during the holidays at the borders	3.13	.957
Q11	The raw materials Subjected to duplication of inspections, first in the port of Aqaba and then in the industrial zone	3.93	.721
Q12	Delays and Long procedures in obtaining visas for investors and buyers and their representatives and the issuance of work permits	4.14	.736
Q13	Constraints on importing Materials for the purpose of building the factory, like import of ceramic	3.79	.848
Q14	Constraints on importing equipment of workers housing and workers restaurant	3.34	.965
Q15	Accoutrements of modern warehouses not exempted	3.65	.840
Q16	Cars of senior managers not exempted Constraints on importing foods for	3.97	.624
Q17	foreign labor	3.42	.966
Q18	Buses transporting workers not exempted lack of clarity and transparency in the	2.89	1.375
Q19	criteria for exemption of fixed assets and the investment requirements of the project under the Investment Promotion Act and the weakness in the implementation of these exemptions	4.10	.925
Q20	Not exempting the industrial zones developers from customs and taxes on all supplies prefabricated and interior finishing buildings	3.92	.789

• H 2: the customs and clearance at the airport, visa and exemption requirements of the projects are a problem and an impediment to the garment industrial sector operating within QIZ in Jordan.

The above mentioned hypothesis was tested through analyzing the questions related to this hypothesis

which is from (9-20) in which the mean of the sample is (44.40) which is greater than the test value by (8.40). This indicates that the difference is significant according to the testing hypothesis rule where the confidence interval 95% (a = 0.05), which means that the hypothesis is accepted and the customs and that clearance at the airport, visa and exemption requirements of the projects are a problem as well as an impediment to the garment industrial sector operating within the QIZ in Jordan.

• H 3: Double standards and privileges granted to investors in each of the QIZs and Free Zones are a problem and an impediment to the garment industrial sector operating QIZ in Jordan.

The above mentioned hypothesis was tested through analyzing the questions related to this hypothesis which is from (21-24) in which the mean of the sample is (14.82) which is greater than the test value by (2.8). This indicates that the difference is significant according to the testing hypothesis rule where the confidence interval 95% (a = 0.05), which means that the hypothesis is accepted and double standards and privileges granted to investors in each of the Qualified Industrial Zones and Free Zones are a problem and an impediment to the garment industrial sector operating within QIZ in Jordan.

• H 4: Egypt's signing of the Qualified Industrial Zones will have a negative impact and consequent on the competitiveness of the garment industrial sector operating within QIZ in Jordan.

The above mentioned hypothesis was tested through analyzing the questions related to this hypothesis which is from (25-27) in which the mean of the sample is (12.96) which is greater than the test value by (3.96). This indicates that the difference is significant according to the testing hypothesis rule where the confidence interval 95% (a = 0.05), which means that the hypothesis is accepted and Egypt's signing of the Qualified Industrial Zones will have a negative impact and consequent on the competitiveness of the garment industrial sector operating within QIZ in Jordan.

Table 4. Factory size (in terms of labor).

No. of labors	No of factories	(%)
1-9	-	-
10-49	1	3.3%
50-99	2	6.7%
Above 100	27	90%
Total	30	100%

One-Sample Statistics Std. Error Std. Deviation Mean Mean N .248 2.551 28.79 106 INFRA One-Sample Test Test Value = 24 95% Confidence Interval of the Difference Mean Difference Sig. (2-tailed) df Lower Upper 5.28 4.30 4.792 .000 105 19.340 INFRA

		One-	Sample Statistics			
	Std. Error Mean	Std. Deviation	Mean	N		
	.506	5.209	44.40	106	TARIF	
		Test Va	lue = 36			
	ence Interval of	Test Va	llue = 36			
	ence Interval of		lue = 36			
		Test Va Mean Difference	slue = 36 Sig. (2-tailed)	df	t	
the Di	fference	Mean		df 105	t 16.594	TARII

		C	One-Sample Statistics	3		
	Std. Error Mean	Std. Deviation	Mean	N		
	.238	2.449	14.82	106	STANDDA	RED
		Test Val	ue = 12			
	dence Interval of Difference		12			
Upper	Lower	Mean Difference	Sig. (2-tailed)	df	t	
	2.35	2.821	.000	105	11.860	STANDDARE

		One-Sample Statistics			
Std. Error Mean	Std. Deviation	Mean	N		
.265	2.732	12.96	106	AGREEMENT	
	Test Va	lue = 9			
		iuc)			
ence Interval of					
	Mean Difference	Sig. (2-tailed)	df	t	

Qu. No.	Statement	Mean	Std. Deviation
Q25	Egypt's signing of the Qualified Industrial Zones will impact negatively the competitiveness of the garment industry in Jordan because of Transmission of Jordanian factories operating within the Qualified Industrial Zones to Egypt	4.32	.911
Q26	Egypt's signing of the Qualified Industrial Zones will impact negatively the competitiveness of the garment industry in Jordan because of Shift of the American importer towards Egyptian Qualified Industrial Zones	4.32	.911
Q27	Egypt's signing of the Qualified Industrial Zones will impact negatively the competitiveness of the garment industry in Jordan because of demobilization of a large number of local labor work	4.32	.911
Q21	Double standards and privileges granted to investors in each of the Qualified Industrial Zones and Free Zones	3.55	.852
Q22	Activation of the cabinet decision on the subject of companies procurement in the qualified industrial zones of the sales tax rate to zero	3.92	.863
Q23	Activation of the cabinet decision on the exemption of workers meals of the sales tax	3.77	.908
Q24	The current Investment Promotion Act not granting the exemptions for industries and support services provided to investors in Qualified Industrial Zones (embroidery, supplementary services, branding, industrial laundry, housing and food providers)	3.58	.791

Demographic Analysis of the sample:

The study shows that 90% of the factories are employing above 100 labors as clear in Table 4. The study also shows that 40% of the factories covered by this study are having (3-5) years of experiences in the field of garment manufacturing, 26.7% (above 5 years) as clear in table number (5).

Table 5. Experience of factories in this field.

Years	No of factories	(%)
Below 1	2	6.7%
1-3	8	26.7%
3-5	12	40%
Above 5	8	26.7%
Total	30	100%

Conclusion and recommendations:

Based on the analysis of the present study, the following are the findings and conclusions:

- 1. The emergence of QIZ in Jordan leads to an increased exports from \$ 27.7 million in the year 2000 to \$ 1.5 billion in the year 2006, which represents a growth rate of 800% in the year 2006 over the year 2000.
- 2. The establishments of QIZ in Jordan leads to an increasing in the job opportunities in these areas from 17472 in the year 2000 to 52429 in the year 2006, which represents a growth rate of 66.7% in the year 2006 over the year 2000.
- 3. Foreign investments in the QIZ increased remarkably from \$42.7 million in the year 2000 to \$473.3 million in the year 2006, which represents a growth rate of 91% in the year 2006 over the year 2000.
- 4. Textile (Clothing) sector is considered as the most important commodities exported within QIZ which hits 97.2% of the total commodities exported in the year 2006.
- The study shows that the customs and clearance procedures as will as exemption requirements of the projects operating within QIZ are big problems for the investors in QIZ.
- 6. The study concluded that the Egypt's signing of the QIZ agreement have a negative impact and consequences on the competitiveness of the garment industrial sector operating within QIZ in Jordan.
- 7. The study concluded that the level of basic infrastructure and services is low and a problem to

garment industrial sector operating within QIZ in Jordan.

Based ob the above findings of the study, the researchers recommended the following:

- It is necessary to encourage foreign investors to penetrate through sectors other with a high value added in order to avoid the problem of Israelis input costs.
- Activation of Jordan lows and legislations which suits the needs and wants of foreign investors in the QIZ through providing promotions and incentives to them especially with the threat of going to Egypt's QIZ.
- 3. Improving the level of basic infrastructures and services such as logistical movements of exports and imports, inspection procedures, treatment of wastewater, cost of electricity and water.
- 4. Trying to ease the procedures of customs and clearance facing foreign investors, providing exemptions on materials and equipments imported, and make the procedures clear and transparent to the foreign investors.
- 5. Unifying standards to all investors in different fields such as exemptions granted on support services should be provided from concerned parties.

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